

Date of Meeting	Item	Members wished to make the following comments and conclusions:	Response/Comments
29-Mar-2018	Directorate Business Plans	<p>General Comments</p> <ul style="list-style-type: none"> The Committee commented on the fact that in order to support the 'One Authority' approach each Business Plan should make reference to the current financial situation of the Authority and how each Directorate is working together to contribute to the overall savings. It was suggested that this be incorporated into the Foreword of each plan in order to set the tone. Members also commented that by acknowledging the financial situation, and recognising the challenges they are each faced with provides Members with confidence in the Corporate Directors and their Directorates. 	
		<p>Operational and Partnership Services</p> <ul style="list-style-type: none"> Members requested that the Performance Indicator DOPS6 be made clearer as to whether the 75 for 17/18 and 18/19 was an increase on the previous year or not. 	<p>In 2016/17 the Council was striving to meet the obligations placed upon us by the Welsh Language Commissioner in terms of the Welsh Language Standards issued to it. The Council now has a 5 year Welsh Language Strategy and action plan.</p> <p>One of the urgent actions was to ensure that front-facing employees were able to "meet and greet" customers bi-lingually. In response to this training was organised and delivered to those groups of staff [large in number].</p> <p>The numbers of staff reported as having been trained in 2016/17 will therefore never be repeated and this was never regarded as a target figure on which to build.</p> <p>In the meantime we have been developing training to address the need to have sufficient numbers of staff who can do more than simply meet and greet customers bi-lingually but also further develop their conversational ability with customers in Welsh. Further, courses have been developed to enable current fluent Welsh speakers to elevate their skills to a standard where they would be comfortable conducting their business in Welsh.</p> <p>"Meet and greet" courses continue to run for new entrants and those changing roles in the Council. The 30 week courses progress over a period of 3 years and the next course will commence in September 2018. We will continue to run "Business Welsh" courses in line with service need.</p> <p>The figure of 75 for 2017/18 and 2018/19 is a target figure and recognises that the Council has now entered it's "rolling programme" phase of Welsh language training and as such this is a reasonable target to which it can aspire.</p>
		<p>Additional Information</p> <ul style="list-style-type: none"> The Committee requested clarification over how the Authority gathers the numbers for social interaction via Facebook and Twitter, asking for real numbers rather percentages. 	<p>The OAPS Business Plan shows the target for the performance indicator in relation to social media both numerically (page 22) and as a percentage (page 24). The statistics used to report on this are downloaded directly from both Facebook and Twitter every month.</p>
		<p>Communities</p> <ul style="list-style-type: none"> The Committee requested that the milestone on p20 of the plan under commitment 1.3.1 in relation to lobbying for Pencoed Railway crossing be expanded upon to clarify exactly what this entails as some Members expressed concern over this and what exactly was being lobbied for. 	<p>Agreed, item description will be expanded. It is to lobby for the proposed bridge widening and improvements that would have been required under the previous electrification project and the closure of the level crossing associated with this.</p>

<ul style="list-style-type: none"> In relation to PAM020/20/22 on p28 of the plan, on the percentage of A, B and C road in overall poor condition, Members proposed maybe presenting this slightly differently to show some improvement. 	<p>Not Agreed. The targets have been set the same as the previous year to reflect the level of investment in the Highway. £2 million on resurfacing will be spent each year. This is the spend needed to model a static state in condition. The network overall should neither improve or deteriorate at this level of spend. Previously the target was a worsening target due to under investment. This has been changed but an improving target as suggested would have no justified basis.</p>
<ul style="list-style-type: none"> In relation to PAM030 on p28, Members proposed that clarification be sought as to the accuracy of the decrease in target for the percentage of municipal waste collected by LAs for reuse, and/or recycled etc. 	<p>The 58% is the statutory target defined by Welsh Government, this will increase to 64% in 2019. The mistake was in the 2017 figure of 60% when the target was actually 58%, which was slightly missed by the authority by a small fraction.</p>
<ul style="list-style-type: none"> The Committee proposed that in terms of achievements, the Directorate should also highlight the work that it has undertaken to support the School Modernisation Programme. 	<p>Agreed. This will be inserted.</p>
<p>Additional Information</p> <ul style="list-style-type: none"> The Committee requested that clarification be sought in relation to the apparent increase of approximately £2m in the Streetworks budget as illustrated in the Finance breakdown on page 8 of the Communities Business Plan. 	<p>There was a transfer into the local government settlement for Bridgend of £1.503 million in respect of the Single Revenue Grant, which now forms part of the Streetworks' core budget. In addition to this, there were budget pressures agreed as part of the MTFS for the overall reduction in the Single Revenue Grant (279k) to meet waste collection and disposal commitments, as well as funding to meet the increased demand for Absorbent Hygiene Products (AHP) collection and treatment (£285k).</p>
<p>Education and Family Support</p> <ul style="list-style-type: none"> In relation to the Tackling poverty grant, the Committee expressed concern that it was targeting working parents only, such as assistance with childcare when the issue of poverty expanded beyond this. 	
<ul style="list-style-type: none"> Members made a general comment in relation to the budget for schools and the possibility of a 1% cut in the future. Members concerns concentrated firstly on the fact that the Authority cannot sustain the level of funding to schools with the pressures that it is facing and also concerns over how schools that are already in deficit are going to cope a 1% cut. 	
<ul style="list-style-type: none"> In relation to DEFS29 on p23 of the plan, Members proposed that either the target or the comment be amended as there was not actually a 10% increase as from the actual for 2016-17 the increase was only 3%. 	
<p>Additional Information</p> <ul style="list-style-type: none"> The Committee requested that clarification be sought on why only 'most' primary schools have used the Dyslexia Early Screening Test (DEST) and not all. 	
<ul style="list-style-type: none"> The Committee requested detail of when and where the consultation on the catchment areas was carried out as they had no knowledge of this exercise. 	
<p>General Recommendation</p> <ul style="list-style-type: none"> The Committee requested that any new public consultations taking place be emailed out to all Members so that they are kept aware of them. 	
<p>Social Services and Wellbeing</p> <ul style="list-style-type: none"> In relation to the Finance table on p8 of the plan, the Committee requested that the Children's Social Care budget be broken down similar to that illustrated for Adult Social Care. 	<p>Finance table updated in the Business Plan</p>

	<ul style="list-style-type: none"> In relation to PAM026 on p20 of the plan, the Committee proposed either amending the comment or including the actual for 2016-17 as the two did not currently correspond in that it states the target for 18-19 has been based on 16-17 results when there is no result for the latter. 	Added actual for 2016/17 to business plan
	<ul style="list-style-type: none"> The Committee proposed that further rationale is provided from Halo regarding their targets particularly in relation to SSWB25 as the 2018-19 target is a drop from the actual 2016-17. 	With regard to national exercise referral it is worth noting that in both years Bridgend will have significantly exceeded its targeted number of referrals set by public health wales. Within the overall number there will be both lower level referrals (ie people needing to be a little more active) and also people with chronic conditions(ie those requiring higher levels of support based on cancer,pulmonary rehab,cardiovascular disease,stroke etc) .The more that focus is given to supporting chronic conditions the lower the overall volume is likely to become. This is the strategic direction of travel of the local authority linked to community asset transfer and alternative management models which will influence what we can count against the indicator.
	<ul style="list-style-type: none"> Members requested that PM22 on p15 of the plan be presented a bit clearer. 	Explanation added to the business plan as per below: <i>This national PI is made up of everyone over the age of 18 entering residential care. The local breakdown is as per below:</i> <i>a) Over 65</i> <i>b) Under 65</i> <i>If there are a few adults of a younger age group the PI is disproportionately affected.</i>
	<ul style="list-style-type: none"> The Committee proposed that clarification be provided on the Staff table at 3.1 to explain why the headcount has increased and how this sits against the decrease in FTE. 	HR revised table. The headcount now shows an increase of only 1. Comment added re FTE coming down.
	<p>Additional Information</p> <ul style="list-style-type: none"> The Committee requested clarification on PAM/017 and how the data is gathered regarding the numbers of people attending parks and playing fields. 	<p>The criteria for parks and playing fields contribution are set by welsh government and requires a formal arrangement for use between the council and the hirer/user and an accurate way of calculating the number of uses.</p> <p>This then leads to a “multiplying factor being applied based on whether the sport being played is football rugby.cricket etc with the number again being set by welsh government.</p> <p>The rationale for the target in the business plan has been updated.</p>
Social Services and Wellbeing Future Service Delivery Plan	<ul style="list-style-type: none"> The Committee asked that in future meetings the RAG status be completed in the financial plan. 	this will be considered.
	<ul style="list-style-type: none"> The Committee proposed charging for things as Discovery days as a method of income generation. 	This will be looked at and due consideration given in the context of what legislation allows us to charge for
	<ul style="list-style-type: none"> The Committee agreed to receive an information report on the Social Services Financial Plan at each Corporate Overview and Scrutiny meeting so that they can continue to monitor the plan and pick up on any concerns as necessary. 	The directorate has developed a new service plan and a corresponding financial plan and this reports into a fortnightly corporate group which is chaired by the Chief Executive. Information will be provided to each Corproate Overview and Scrutiny meeting.
	<p>Additional Information</p> <ul style="list-style-type: none"> The Committee requested that they receive detail of the average spend per head for adults and children separately and where we sit as an Authority in comparison to other LAs. 	